

2016

Based on a duly performed quality audit it is hereby confirmed by the Professional Standards Commission and the Management Board of Polish Association of Public Opinion and Marketing Research Firms that

Best Response Sp. z o.o.

has implemented the quality standards specified in the Interviewer Quality Control Program with regard to the following categories:

Face to Face Interviews – Pen&Paper – PAPI
Computer Aided Personal Interviews – CAPI
Computer Aided Telephone Interviews – CATI
Interviews Based on Materials Independently Prepared by Respondents
Qualitative Research
Retail Audit
Mystery Shopping
Computer Aided Web Interviews – CAWI

Best Response Sp. z o.o.

has the right to use the Interviewer Quality Control Program logo in the case of certified categories only.

This certificate will retain it's validity for the period of one year.

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Irena Łukaszewska

The Chairman Of The Professional Standards Commission

Organizacja Firm Badania Opinii i Rynku

Warsaw, 14th January 2016

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Elżbieta Gorajewska

The President Of OFBOR